### MARIAN UNIVERSITY

# TECHNOLOGY GUIDE

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- Part 2: Sign Up for Multi-Factor Authentication and Password Reset
- Part 3: How to Approve MFA Sign-In Requests
- Part 4: How to Reset Password

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## Overview & Recommendations

Marian University students will use multiple technology platforms. The following pages briefly describe what each platform is used for and includes instructions how to access it.

If you have any technology issues, please contact:

**TechHUB** (Marian's I.T. Helpdesk) | 920.923.8947 | techHUB@marianuniversity.edu

#### Reminders

- Check your Marian Email frequently!
- Receive University alerts via text messaging or update your contact info? See <u>Technology | MyMarian</u> for instructions.

#### **Laptop Recommendations**

Marian University recommends that students use a laptop meeting these specs:

	WINDOWS	MACINTOSH
Operating System	Windows 10 or 11	macOS 10.15 (Catalina)
Processor Type	Core i5 or i7 processor (or equivalent) 11th or 12th generation (i5 is sufficient)	
Memory	8 GB RAM	
Hard Drive	250 GB SSD	
Warranty	Strongly recommend 3+ years of parts and labor. Onsite support recommended, if available.	

Most students also recommend a screen size of 13-15 inches – anything less tends to be too small to work with, while anything more becomes heavy to carry.

<u>Do NOT purchase a Chromebook</u>. They will not allow students to use the full Microsoft Office suite, do not work well with our online learning platform (Marian Online 2), and are not capable of downloading the Respondus LockDown browser.

When considering a laptop, it is no longer necessary to spend a lot of money. These days, a laptop that meets the recommendations above are available for \$500-\$800 or possibly less during sales.

Please do not purchase a Microsoft Office package with your computer. Marian University offers Office 365 and access to the entire Microsoft Office Suite to all students.

#### Enjoy great perks and offers on Dell!

Marian students have access to receive sale prices on select Dell PCs, tablets, electronics, and accessories. Enjoy access to exclusive offers and presale events throughout the year too!

Login at MyMarian then navigate to: Offices > Information Technology Services > Dell Partnership

## **Account Access**

Marian uses Multi-Factor Authentication (MFA) in order to protect online data. MFA makes it difficult for unauthorized users to gain access to your data because two credentials are needed to log in – which are your password and your phone.

#### PART 1: Install the Microsoft Authenticator App on your Phone

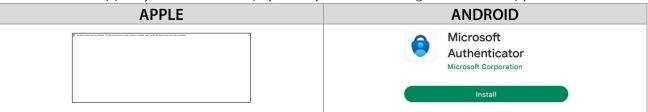
1. On your **smartphone**, open the app store.

APPLE	ANDROID
A	Google Play

2. Search for "Microsoft Authenticator" and tap the result that looks like the image below.

APPLE	ANDROID

3. Install the FREE app. (If you are asked to pay, then you are installing an incorrect app.)



4. Open the app.



5. Once the app is open, it will say Microsoft needs basic app data (which does NOT include your name or other sensitive information). Click "Agree".



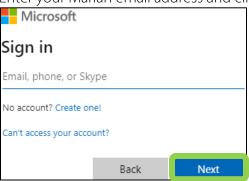
6. Now the app is installed and you are ready to follow instructions in **Part 2**.

#### PART 2: Sign Up for Multi-Factor Authentication and Self-Service Password Reset

- 1. Be sure to complete instructions in **Part 1** before proceeding.
- 2. On your **computer**, open <a href="https://www.office.com">https://www.office.com</a> and click "Sign in".

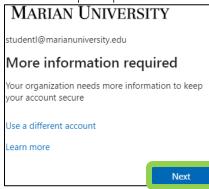


3. Enter your Marian email address and click "Next". Then enter your password and click "Sign in".





4. You will be prompted with "More information required". Click "Next".

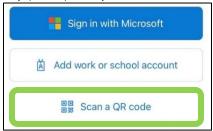


- 5. On your **smartphone**, open the Microsoft Authenticator App
- 6. On your **computer**, click "Next".

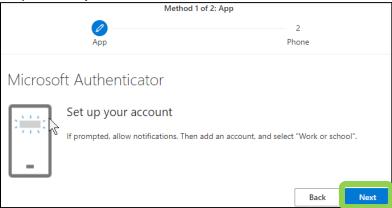


3

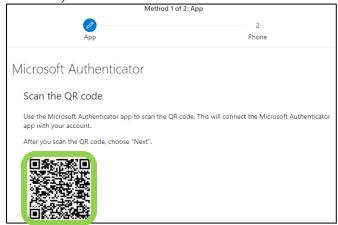
7. On your **smartphone**, tap the option to "Scan QR Code" or "Work or School Account", then accept any prompt on your device to use the camera.



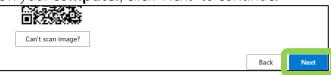
8. On your **computer**, click "Next".



9. Use your **smartphone** to scan the QR code on your **computer**. Your **smartphone** will show a list of accounts within the Microsoft Authenticator app, and you should be able to see your Marian University account.



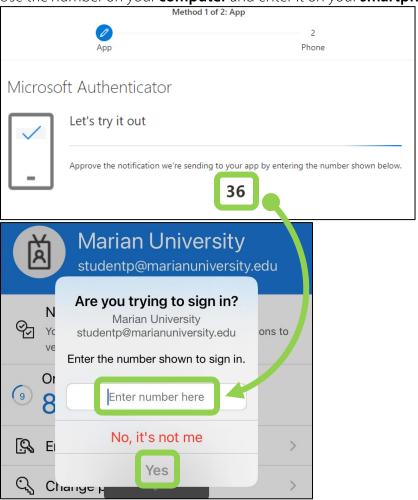
10. On your **computer**, click "Next" to continue.



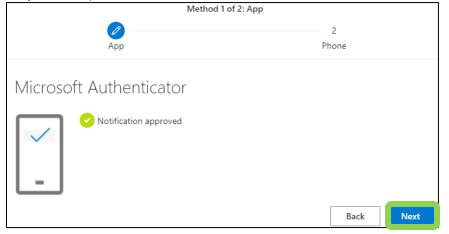
11. On your **smartphone**, click "Allow".



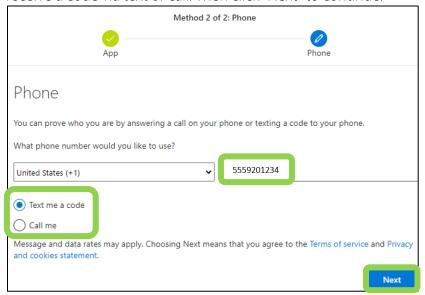
12. On your **smartphone**, you should receive a test MFA notification asking you for a two-digit number. Use the number on your **computer** and enter it on your **smartphone**, then tap "Yes/Done".



13. On your computer, click "Next" to continue.



14. On your **computer**, enter your mobile device phone number and choose whether you would like to receive a code via text or call. Then click "Next" to continue.



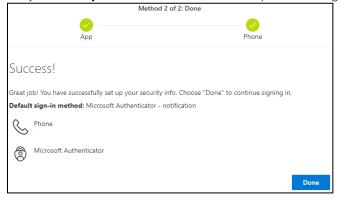
15. Retrieve the 6-digit code from either a **text or phone call** (based on your choice from the previous step) and enter it into the **computer**. Click "Next" to continue.



16. On your **computer**, it will say "SMS verified. Your phone was registered successfully." Click "Next".



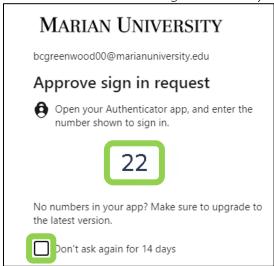
17. On your **computer**, click "Done" to complete the signup process.



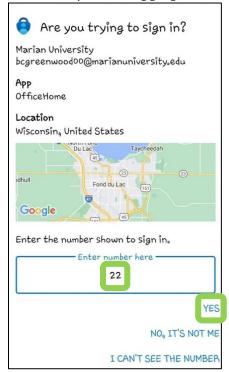
#### PART 3: Approve MFA Sign-In Requests

After you have completed the steps in Part 1 and Part 2, you will be able to log into your accounts by approving "Sign-In Requests" from your phone.

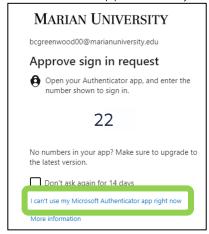
1. Your Marian login will trigger a verification process whenever you **logon to a new device** (computer or browser). After you enter your Marian email address and password, you'll see an image similar to the screenshot below. If you do not want to approve login every time, you may choose to check the box in front of "Don't ask again for 14 days".

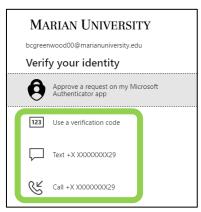


2. Since you installed the Microsoft Authenticator app on your smartphone, you will receive a notification that your account is trying to be accessed. When you open the notification, you may see an image similar to the screenshot below. On your **smartphone**, enter the number that appears on the device you are logging into and then tap "Yes".



3. If you do not want to use the Microsoft Authenticator App to verify it is you, you may click the "I can't use my Microsoft Authenticator App right now" link. You will then be given alternative options to either receive a text or phone call to receive the code. Enter the code on your browser. Similar to the Authenticator App method, you can choose to select the "Don't ask again for 14 days" box.







#### **PART 4: Password Reset**

After you have completed the steps in Part 1 and Part 2, you will be able to reset your password by following these instructions.

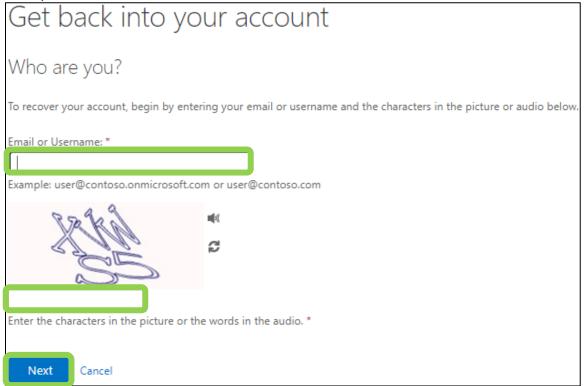
1. On your **computer**, open <a href="https://www.office.com">https://www.office.com</a> and click "Sign in".



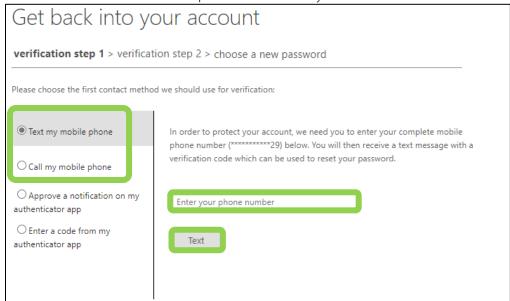
2. Enter your Marian email address and click "Next". Then click "Forgot my password".



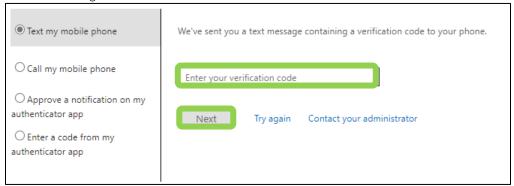
3. Enter your email address and CAPTCHA code, then click "Next".



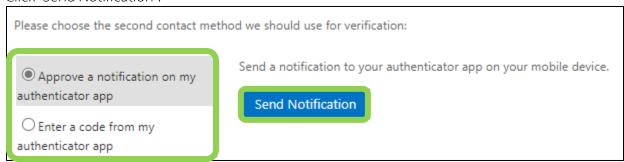
- 4. You'll be asked to verify your identity using the two methods you set up previously in **Part 2** of Account Access. Follow these instructions for the **first verification method**:
  - a. Choose "Text my mobile phone" or "Call my mobile phone".
  - b. Enter your phone number.
  - c. Click either text or call based upon which choice you selected.



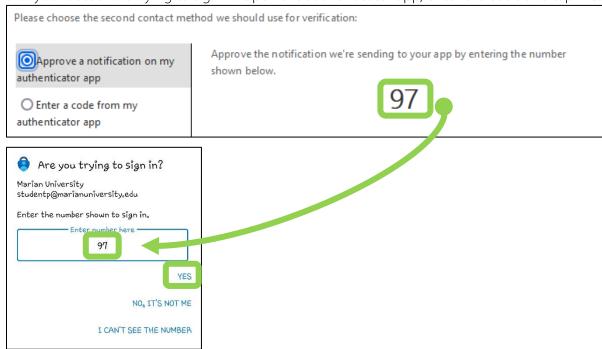
d. After receiving a verification code, enter it then click "Next".



- 5. Follow these instructions for the **second verification method** via the Microsoft Authenticator App:
  - a. Choose "Approve notification on authenticator app" or "Enter a code from authenticator app".
  - b. Click "Send Notification".



6. If you chose to send a notification, a number will appear on your screen and your phone will alert you that your account is trying to sign in. Open the authenticator app, enter the code and tap "Yes".



7. Now that you've verified both methods, you can choose a new password. Enter the new password and confirm it. Click "Finish" when done.



\*If there is something wrong with the password that you entered, you will receive the following message. Ensure you are meeting the requirements and try to enter the password again.

This password does not meet the length, complexity, age, or history requirements of your corporate password policy.

Once the password reset is successful, select "click here" and you will be taken to Office365 where you may login with your new password.



## Marian Email

Communicate with other students, staff, faculty, or access Cloud Storage, OneDrive, Word, Excel, PowerPoint, and other programs. It is your responsibility to check your Marian University email daily to stay up-to-date.

Marian University email is the <u>official</u> email for all Marian University business, including contact with your professors. Other email clients (Gmail, Yahoo, etc...) may be blocked by our spam filter.

#### Direct Access to Office 365

- 1. Open https://login.microsoftonline.com/
- 2. Enter your full email address and password.





- Logging into Office 365 will allow access to Office Online which includes a variety of applications including: Cloud storage, OneDrive, Word, Excel, PowerPoint, etc...
- Students can download **Microsoft Office** for free when they log into their email. There will be an **Install Office** button on the top right once signed in. Each student has 5 licenses available to use.
- OneDrive is a place to store your word documents and other files. Only you can see files when you store them in OneDrive, but you have the option of sharing them with faculty or students. Access them from any internet-connected computer or mobile device. Your files are kept safe in the cloud.

#### Access Email through your Phone

1. Scan this code or go to the <u>App Store</u> or <u>Google Play</u>.



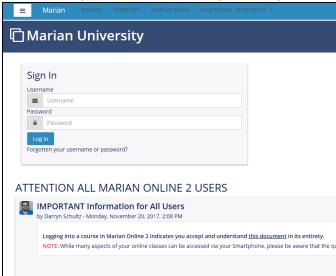
- 2. Download the Microsoft Outlook App
- 3. Enter your full Marian email address and password.

# Marian Online 2 (MO2/Moodle)

View your grades and class syllabus, submit assignments, see who else is in your class, and view your attendance. Your MO2 account is active now, but you won't be able to see anything until your instructors have activated the online portion.

#### Direct Access to MO2

Open http://online2.marianuniversity.edu/
No need to type @marianuniversity.edu for your username.



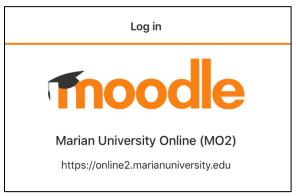
2. Enroll in MO2 Orientation or other available tutorials.

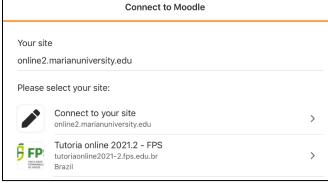


#### Direct Access to MO2 via Moodle App

Download the Moodle app, then use Site Code online2.marianuniversity.edu

**Android:** https://play.google.com/store/apps/details?id=com.moodle.moodlemobile&hl=en\_US&gl=US **Apple:** https://apps.apple.com/us/app/moodle/id633359593



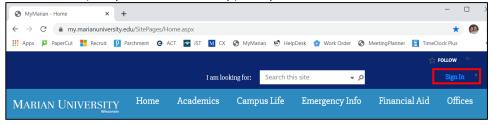


# MyMarian

Log into MyMarian frequently to access resources, services, office information, and announcements specifically for you. Also, if you forget how to directly access our other technology platforms, links are available on MyMarian.

#### **Direct Access to MyMarian**

- 1. Open https://my.marianuniversity.edu.
- 2. Click **Sign In**.
  - a. If on-campus, only your username is needed.
  - b. If off-campus, you will need to type in your full email address.



#### Sign up to receive text messages (for example, when class cancelled due to bad weather).

- 1. Sign in to MyMarian
- 2. Go to Useful Links section on right side of page and click **Update Contact Info**.



- 3. Complete form and check Allow Texting
- 4. Click Submit

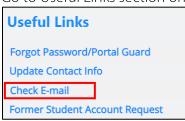
#### Submit Forms, Housing Contract, and Parking Permit

- 1. Navigate to the main menu and click New Student Forms.
- 2. You will not need to log in to submit items (except for the FERPA and Non-Disclosure forms).



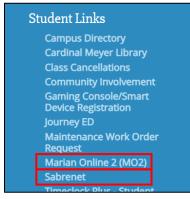
#### Access Email through MyMarian

Go to Useful Links section on right side of page and click Check Email



#### Access MO2 or SabreNET through MyMarian

Go to Student Links section on left side of page and click Marian Online 2 or SabreNET.

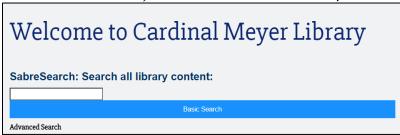


#### Access the Off-Campus Library through MyMarian

Go to Useful Links section on right side of page and click Library Webpage.



Then click Search and you'll be taken to the Off-Campus Library website where you can click login.

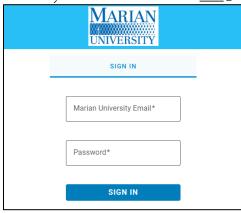


# Off-Campus Library

Access the Cardinal Meyer Library databases, eBooks, and stream videos. Request interlibrary loans, holds, or renew library materials.

#### Direct Access to the Off-Campus Library

1. Open http://www.marianuniversity.edu/library/ Use your full email address \_\_\_\_@marianuniversity.edu for your username.



## SabreNET

View your class schedule, mid-term grades, final grades, unofficial transcript, and billing statement. Also check class availability, register for or drop classes.

#### **Direct Access to SabreNET**

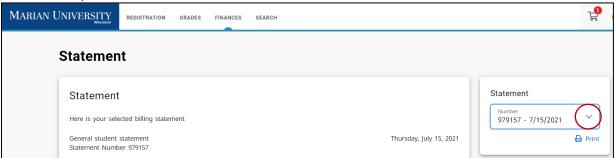
- 1. Open https://sabrenet.marianuniversity.edu/PowerCampusSelfService/Home/LogIn?ReturnUrl=%2FPowerCampusSelfService%2F
- 2. The SabreNET login screen will require your user name and password.
  - a. If on-campus, only type your username to log in. ex: sabre01
  - b. If off-campus, type your full email address to log in. ex: sabre01@marianuniversity.edu

#### View your Billing Statement in SabreNET

1. Click **FINANCES** then **STATEMENT**.

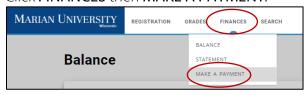


2. Your most recent billing statement will appear, but you have the option to choose from the dropdown if want to see a different statement. See Expenses | Billing Statements for instructions on how to read your statement.



#### Access Online Payment in SabreNET

1. Click FINANCES then MAKE A PAYMENT.



2. You will be directed to **Nelnet Campus Commerce** where you can make a debit/credit card payment (for 2.75% processing fee), or an ACH bank withdrawal payment (for no fee).

#### Student Financial Responsibility Agreement in SabreNET

Before gaining access to register for classes, every student is required to sign the financial agreement managed by the Office of Business and Finance.

1. Click **REGISTRATION** tab at the top, then click **COURSES**.



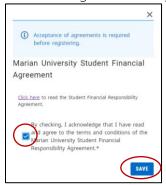
2. The agreement will appear as a message on this screen. Click READ AGREEMENT.



3. Click to open the agreement, then read through its entirety.



4. After reading the entire agreement, check the box to agree, then click SAVE.



#### Register for Classes in SabreNET

As a new student, your advisor will help you register for classes. For future semesters, online registration will be available to you – you will need to contact your academic advisor to schedule an appointment where you will go over options for courses that need to be taken for your major.

1. Click **REGISTRATION** tab at the top, then click **COURSES**.



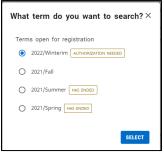
2. If you see a notification similar to the one below, you will need to complete the agreement before being able to register. See previous page for instructions on *Financial Agreement in SabreNET*.



3. Click on the blue wording to view options for other terms.



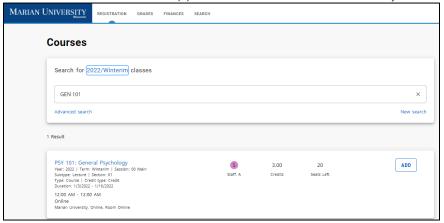
4. Choose the term you want to register for, then click **SELECT**.



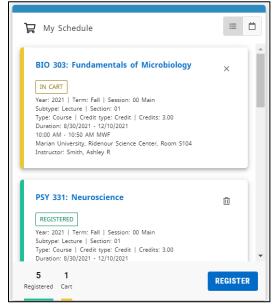
5. Type your desired class in the search box, then click enter (or use the Advanced Search option). Remember to always meet with your academic advisor before registering because they will help you determine which classes you need to stay on track for graduation.



6. Review all the classes that appear and click **ADD** on the class you want to choose.



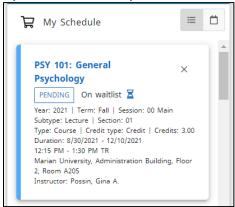
7. The class will now be in your cart. Click **REGISTER**.



a. If the Register button is grayed out, the registration period for the term you selected isn't open, but you may continue to put classes in your cart. Contact your academic advisor if you think there's a problem.



b. If you add a class to your cart that does not have any seats left, you will be put on the waitlist.



#### **Drop a Class in SabreNET**

1. Click **REGISTRATION** tab at the top, then click **COURSES**.



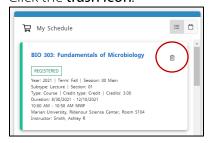
2. Click on the blue wording to view options for other terms.



3. Choose the term you want to drop a class for, then click **SELECT**.



4. Click the trash icon.

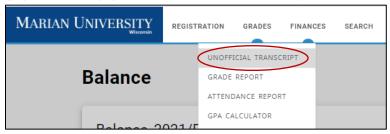


5. Confirm your decision to remove the class from your schedule by clicking **DROP COURSE**.



#### View your Unofficial Transcript in SabreNET

1. Click **GRADES** then **UNOFFICIAL TRANSCRIPT**.

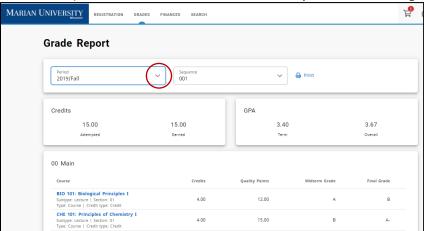


#### View your Grades in SabreNET

1. Click **GRADES** then **GRADE REPORT**.

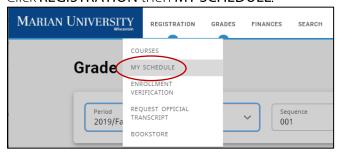


2. Use the dropdown to select the term for which you want to see grades.

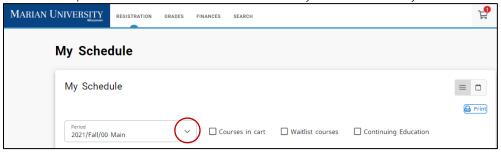


#### View your Class Schedule in SabreNET

1. Click **REGISTRATION** then **MY SCHEDULE**.



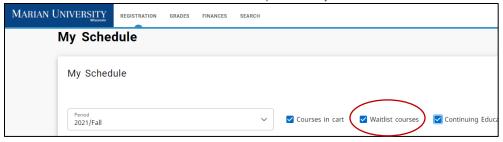
2. Use the dropdown to select the term for which you want to see your schedule.



3. Toggle between List or Calendar view, and use Print button as needed.



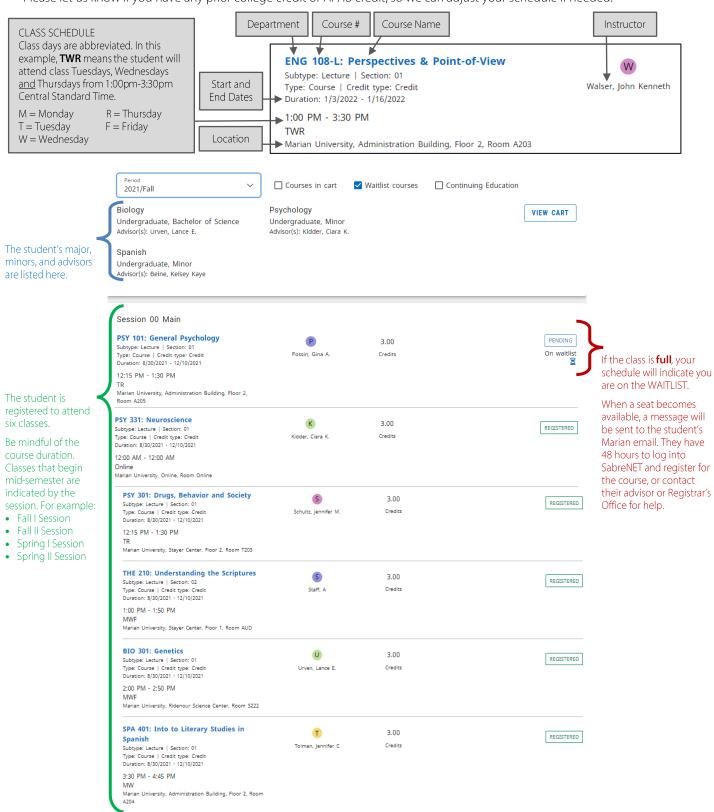
4. Check one or all boxes to include these options in your view.



5. See Sample Class Schedule on next page for instructions on how to read your schedule.

# Sample Class Schedule

- Before classes begin, check **SabreNET** to see if any changes have been made after your schedule was printed.
- Is MAT 001 or MAT 002 on your schedule? These courses do not count for graduation credit. Math placement is based off high school grades and test scores. If you'd like the possibility to place into a higher level of math, you are strongly encouraged to take our free Accuplacer (online option available). Contact: <a href="mailto:caseoffice@marianuniversity.edu">caseoffice@marianuniversity.edu</a>
- Please let us know if you have any prior college credit or AP/IB credit, so we can adjust your schedule if needed.



# Wi-Fi Access

- 1. Go the Network and Sharing center on your device.
- 2. Click on the "Marian" wireless network.
- 3. Click Connect.
- 4. Open a new tab on web browser and type ww2.marianuniversity.edu (ww2 is not a typo).
- 5. A blue box will appear.
- 6. Type your Marian username and password.
- 7. Click Login.
- 8. If the Identification Portal does not appear, make sure all of the tabs on your device are closed. Then open an internet browser then type **captive.marianuniversity.edu**.

